

STUDENT TRANSPORTATION SERVICES

STS is responsible for planning and coordinating school bus service for close to 50,000 who live in Elgin, Middlesex and Oxford counties and in the city of London. STS contracts school bus companies who are responsible for the daily service and the bus drivers are their employees.



1092 School Bus Routes



Active Travel Resources & Planning Support



686 Full/Mid Sized Buses
406 Specialized Vehicles



Field Trip Charter Trip Booking

Contact Us

www.mybigyellowbus.ca

Home to School & Specialized Transportation



Charters

519-649-1160

226-721-0097



WE'RE HERE TO ASSIST YOU

Every school has a dedicated Service Coordinator at STS. Need help, have a question reach out to your Service Coordinator for assistance.

- We have staff available to answer your call between 8am-5pm at 519-649-1160 or connect with your Service Coordinator by email.
- Visit our website www.mybigyellowbus.ca, most of our commonly asked questions are answered there.



BE PREPARED: KNOW YOUR BUS OPERATORS

Sometimes things happen.... busses run late, students accidentally take the wrong bus, or items get left behind.

If you need to know urgent information after 5pm you must contact the bus company directly.

If you are not sure who your bus companies are or how to reach them, connect with your STS Service Coordinator to be best prepared.



INCLEMENT WEATHER & BUS CANCELLATIONS

- Bus cancellations due to inclement weather are posted to mybigyellowbus.ca by 6:30am.
- Parents can also download the BusPlanner Delays App for push notifications.
- Inclement weather can also cause in-service operational delays due to road or traffic conditions. In-service delays are also posted to mybigyellowbus.ca and the BP Delays App.
- More information on cancellations, delays and the Delays App is available at mybigyellowbus.ca

SERVICE DISRUPTIONS



Families are asked to prepare for school bus service disruptions. Unfortunately, we are experiencing some driver shortages in the area. **The reality of driver shortages means route delays and cancellations will be unavoidable in some cases.** We recommend that you check www.mybigyellowbus.ca in the morning and afternoon or download the BusPlanner Delays App. Please read the most recent STS News Update on the website for further details.

STS SCHOOL TRANSPORTATION PORTAL



The school portal is your way of seeing all things transportation

- detailed information on your school's bus routes, lists, and reports
- school use only forms (click on Media Library)
- general transportation information
- transportation data/reports